



MBC Accessibility Feedback Form

MBC invites and encourages feedback from individuals with disabilities (including clients, employees and our listeners) about how we are meeting and supporting accessibility in our workplace, the delivery of our services and our customer service.

Please utilize the following Feedback Form to provide us with your inquiries, comments, and suggestions. MBC is constantly striving to remove barriers and improve upon accessibility; your feedback is always appreciated.

Please provide us with as much information as necessary pertaining to our accessibility. We appreciate your feedback and thank you for taking the time to send us your thoughts and inquiries.

* 1. This Feedback Form is being completed in regards to:

- General accessibility comment and/ or questions
- Provide specific feedback regarding an interaction with MBC (relating to accessibility)
- Request a copy of MBC's accessibility documents in an alternate format
- Provide the company with general feedback regarding the accessibility of MBC's customer service (Note: Questions specific to customer service are found below)

Please provide us with your comments, questions, and/ or suggestions:

2. Were you satisfied with the customer service that we provided to you?

- Yes
- No
- Somewhat

Comments:

3. Did you experience any problems accessing our services?

- Yes
- No
- Somewhat

Comments:

4. Where required, was our customer service provided to you in an accessible manner?

- Yes
- No
- Somewhat

Comments:

5. If you wish to receive a response from MBC concerning your inquiry, suggestion or concern, please provide the following information:

Name:

Email:

Phone:

6. Preferred Method of Correspondence:

Phone

Email

Other (please specify)

Please note: any personal information collected through completion of this Feedback Form will be kept private and will only be used for the sole purpose of responding to the submitted inquiry.